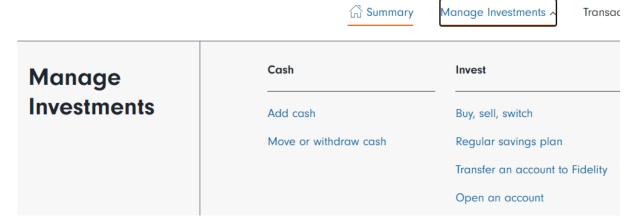


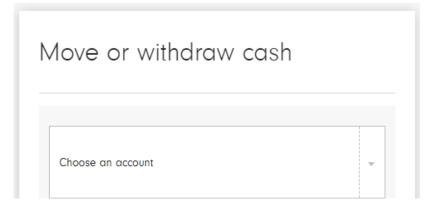
How to withdraw cash from your Fidelity account

If you have cash in your Fidelity account, you can withdraw the money online to a personal bank account.

- 1. Go to www.fidelity.co.uk
- **2.** Click on 'Log in' at the top right corner of the page before following the log in process. To access a walkthrough for our log in process, visit the <u>how to log in guide</u>.
- **3.** The first screen you'll see is the Account Summary page. From the top menu of options on Account Summary, click on 'Manage Investments'.

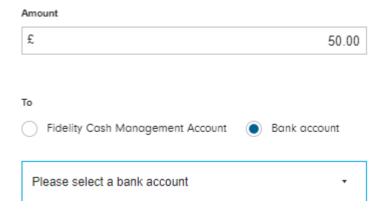


- 4. Then choose 'Move or withdraw cash' under the 'Cash' heading.
- 5. This will open the 'Move or withdraw cash' panel on your screen.
- **6.** Click on 'Choose an account' and a choice of accounts (if you have multiple accounts) will display along with the amount held within each account. Click on the account you wish to withdraw cash from.



7. Type in the amount of cash you wish to withdraw in the 'Amount' input box.

8. To withdraw cash, click on 'Bank account'.



- 9. Click on 'Please select a bank account' where you will have two options either:
 - **a.** Choose a verified bank account that we have on record and click on 'Next'. If you're withdrawing to an account that we already hold on record, the withdrawal should take no more than four working days.
 - **b.** Add a new bank account by selecting 'Add or manage bank account'. A message will then appear which offers you a link, enabling you to navigate to your 'bank account hub' where you can add your bank details. Once added and verified you will return to this screen where you can select your newly verified account.
- Please note, to set up a new account we will need to verify your account details. Firstly we run an automatic check, however if this is unsuccessful we will need you to upload proof of identity and bank account which will need to be reviewed which might take a few days.
 - **10.** Review the instruction and click 'Confirm' if you wish to proceed (click on 'Edit' to amend any details, or 'Cancel' to stop the process and return to the Account Summary).
 - **11.** You'll see a confirmation of your withdrawal request. As mentioned above, withdrawals to a bank account that we already have on record should take no more than four working days.



Having followed this guide, you should now have successfully completed this journey. If you use this guide and still require some additional help, visit our <u>Help and Support page</u>.

For more guides like this one, visit our <u>How-to Guide page</u> for a full list of out step-by-step walkthroughs.